

Notice of References Cited	Application/Control No. 10/803,849		Applicant(s)/Patent Under Reexamination ANDERSON ET AL.	
	Examiner MICHAEL STIBLEY		Art Unit 4194	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-2001/0025253	09-2001	Heintz et al.	705/14
*	B	US-6,415,265	07-2002	Shell et al.	705/26
*	C	US-6,408,281	06-2002	Shell et al.	705/26
*	D	US-6,134,533	10-2000	Shell, Allyn M.	705/26
*	E	US-6,691,093	02-2004	Shell, Allyn M.	705/26
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	M	US-			

FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Synthesis of Transit Practice 3: Incentive Programs to Improve Transit Employee Performance, by Ronald J. Hartman et al, National Academy Press, Washington D.C. 1994- Transportation Research Board National Research Council.
	V	A Little can go a long way, by Alfonso Licata, INCENTIVE, Oct2001, Vol. 175 issue 10, p104, 3p
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.